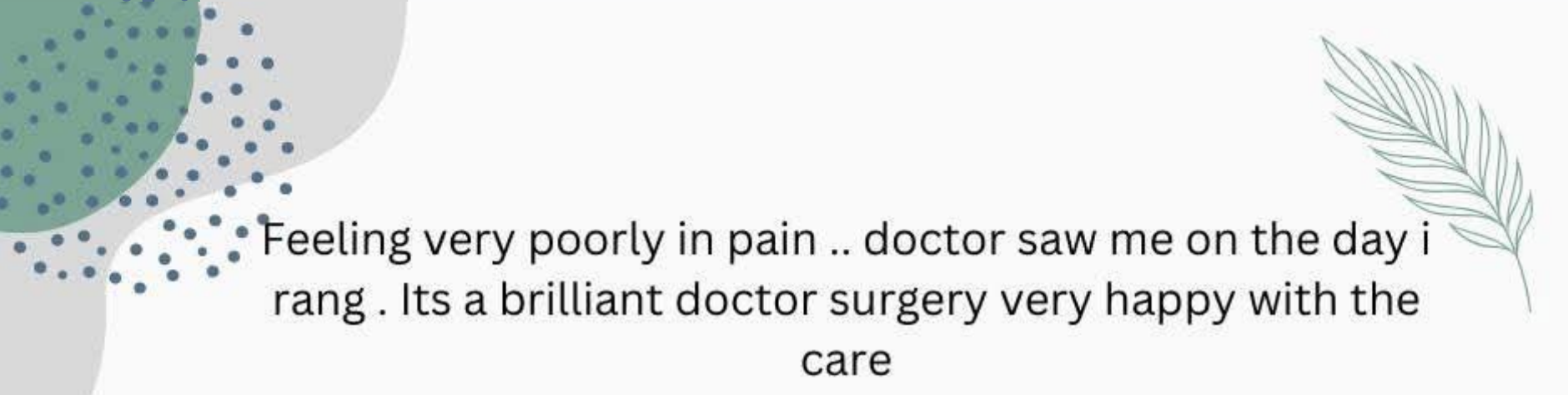


PATIENT FEEDBACK - FEBRUARY 2025

373 Responses

91% rated us VERY GOOD and 7% GOOD

Being relatively new to the area and new to the surgery it's a breath of fresh air how efficient and professional the whole team are and the service they provide. From booking an appointment through to the text message reminders before your appointment, a service I'm not used to. Good use of the NHS app as well allows me to order repeat prescriptions and see test results. A great advert for how an GP surgery should be run and a credit to the NHS.



Feeling very poorly in pain .. doctor saw me on the day i rang . Its a brilliant doctor surgery very happy with the care

Receptionist listened emphatically to me. I was given an appointment same day. I felt the Dr engaged with me and was thorough sending me for various tests and a chest X-ray. I felt valued and confident that my issue will be investigated. Such a welcome relief to have found this practice.

The nurse had some medical students in and asked if one of them could do the bloods. The student was probably the best experience I've ever had of getting a blood sample.

