
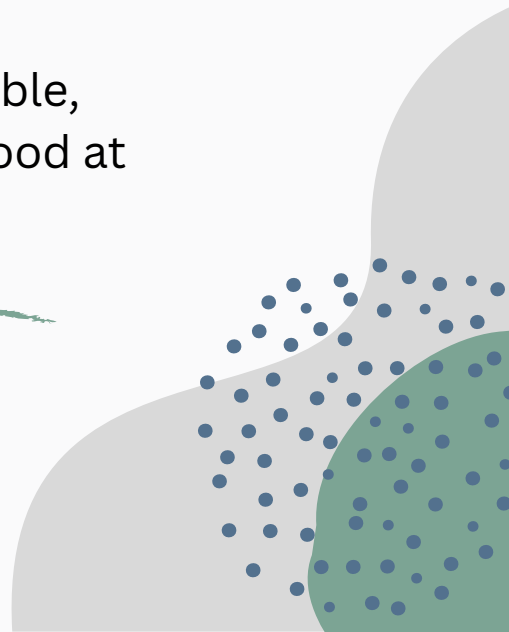


## PATIENT FEEDBACK

- I think the staff are very reliable and professional. My GP practice is really efficient and I have a huge respect for their skilful, empathetic approach to patient care. I have always received the best care starting with reception staff who are always friendly and helpful to nursing and medical staff who are responsive, kind, caring and holistic. I am very grateful and appreciate you all.
- Called in for a blood test. Waited 1 minute in the waiting room. Blood taken, almost painlessly, very efficiently. Out again in about 5 minutes!



## PATIENT FEEDBACK

- I always feel apprehensive when I meet someone new, but Jonathan is absolutely lovely. He is really caring and a good listener, he explained everything to me in a way that was easy to understand.
  - Ability to book an appt within a few days, On-time service on the day, Friendly phone and reception service, GP was welcoming, listened and did not hurry the appointment.
  - The doctor was professional, knowledgeable, approachable and caring. She was very good at listening and offering a way forward.
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